



# Software Development Introduction

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# Software Crisis

Cost too much

Take too long

Abandoned

Does not  
meet user  
requirements

Difficult to  
maintain

# Software Challenges

- Creativity
- Estimation
- Intangible
- Complex

# Software Maintenance Issues

- Management get New Ideas
- Management proposes new benefits
- User request changes
- Business process changes
- 3<sup>rd</sup> Party Software make new releases
- Developers idea
- Hardware/Software updated
- Laws changes

# Software Suddent Dead Situation

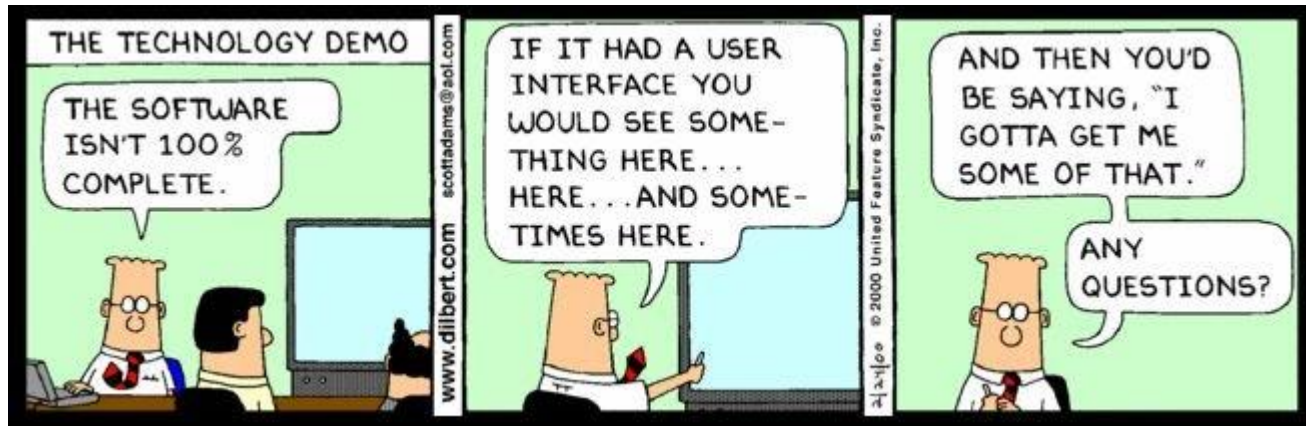
- Tight schedule
- Staffing problem
- Requirement is too high
- Small Budget

The failure of the software development  
Is more that 50%, - Ed Yourdon

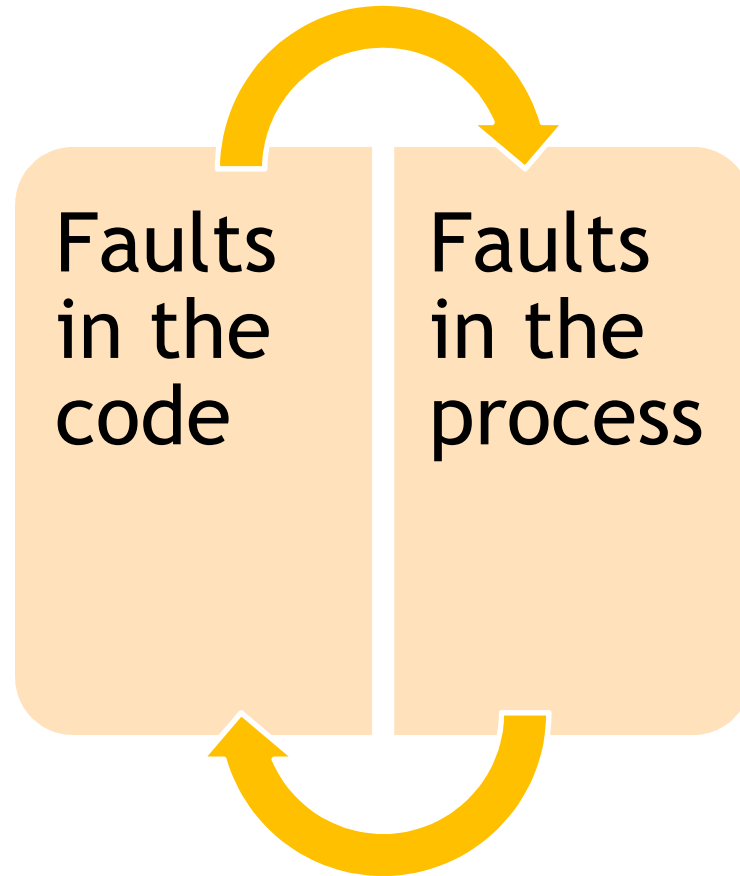


# Software is wicked problem

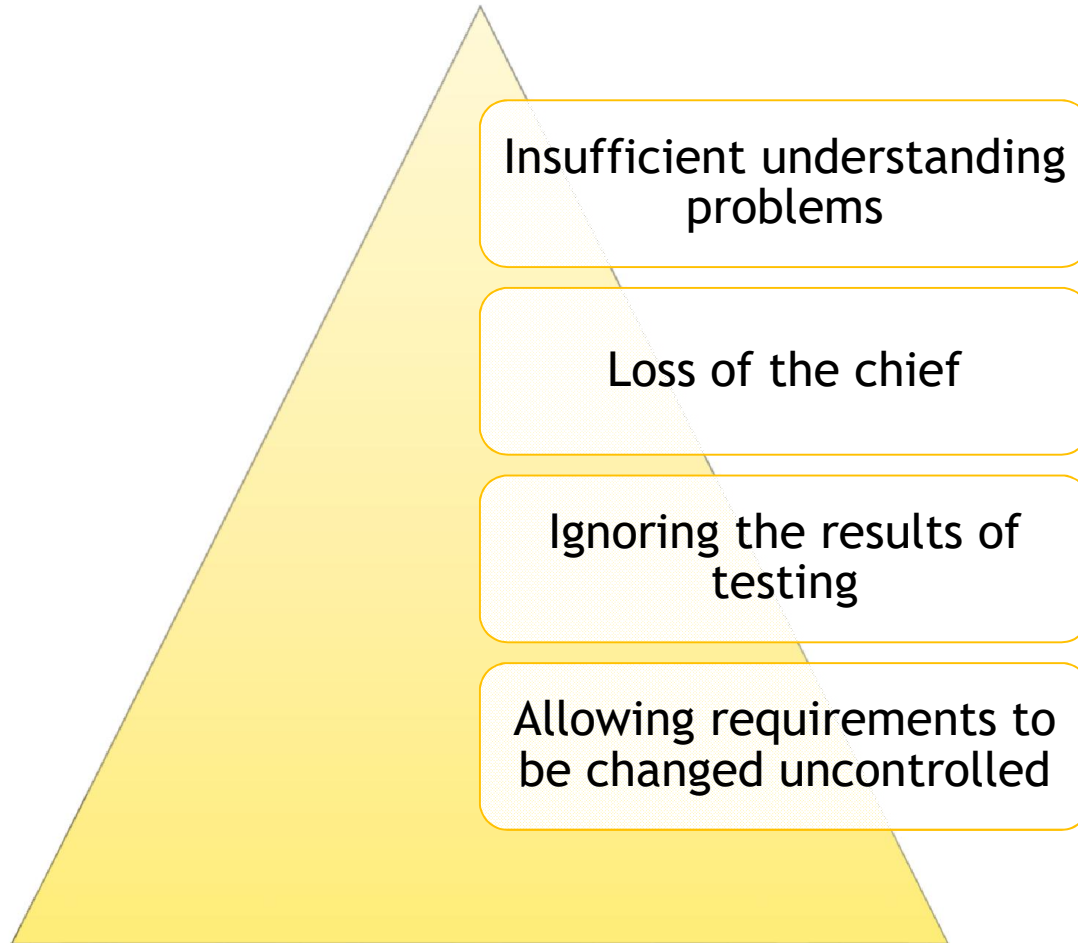
“What should these system do”  
Rittel & Webber (1973)



# Software failure types



# Main Failures Reason





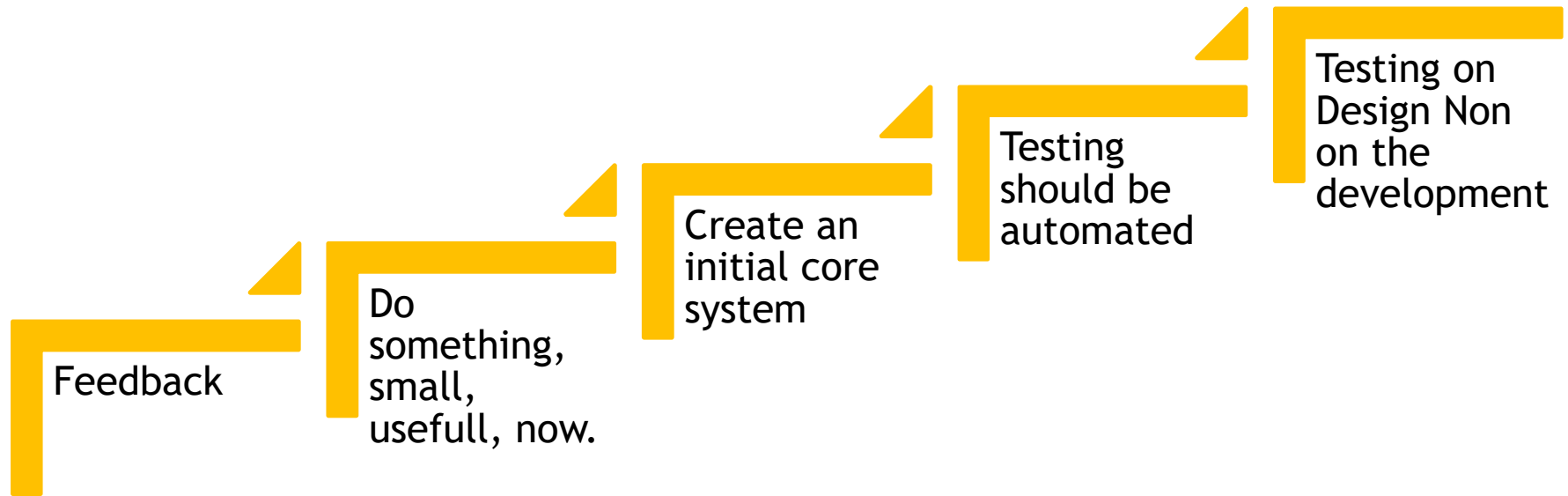
# Software Development Issues

- Lacked science and engineering practice
- Ad hoc and verbal specification
- Design method were inadequate
- Testing were ignored
- Too much decoration
- Unable to say no 'to' client
- Past technology for future implementation

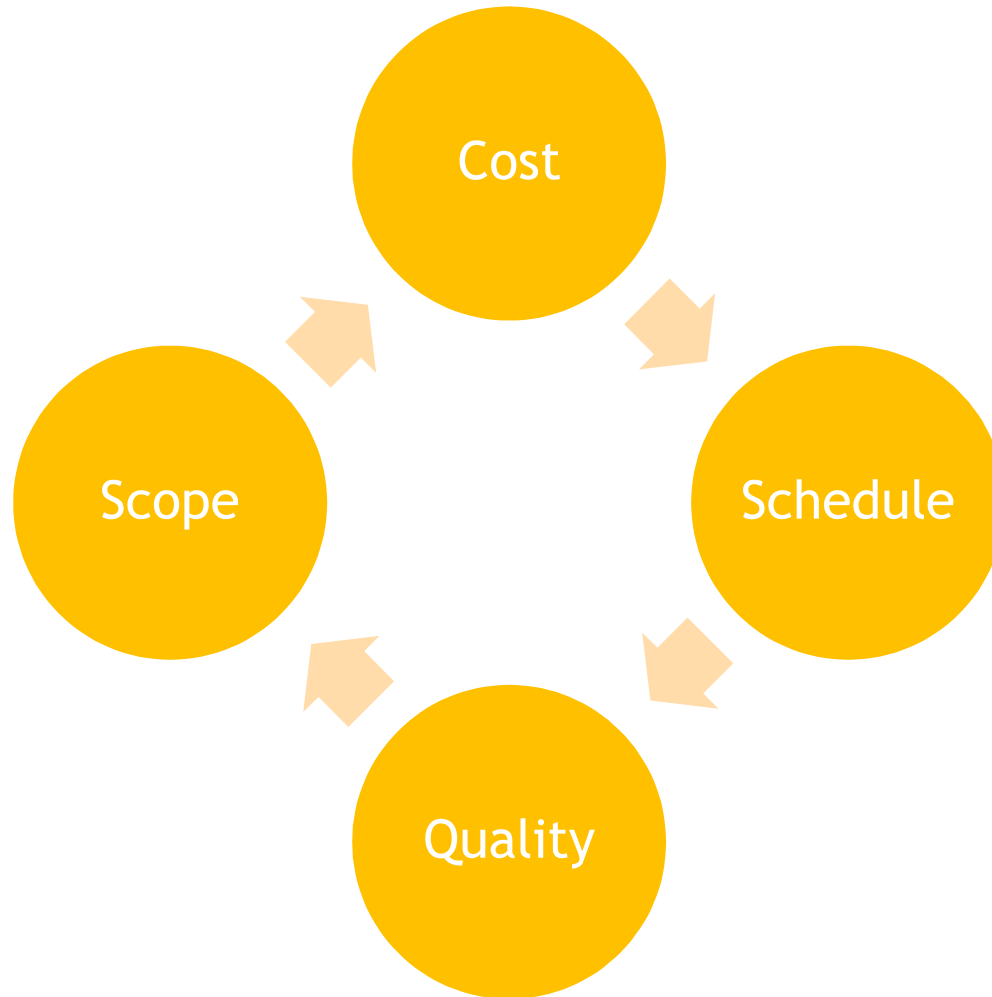
# Part of Software Engineering

- Hamilton said first on NATO Conference in 1968
- 1972, Dijkstra said about software crisis. A difficulty to build a software on a large scale
- Software crisis era
  - 90' limited tools and technical difficulty
  - 2K' user and usage expectation difficulty

# Software Crisis 'solution'



# Four Variables on Software Development



# Effectiveness on software development

$$E=C[M(CS)]$$

where

$E$  = net effectiveness (0-1)

$C$  = communication ability and skills (0-1)

$M$  = management concept awareness (0-1)

$CS$  = computer science technical ability (0-1)

# Software Development Organization

- **Startup / Smaller Company**
  - Multiple roles on a peoples
  - Sporadic management
  - Development survival model
  - Revenue based software
- **Enterprise**
  - Specific roles
  - Comply with law or regulation
  - Maintenance survival model
  - Internal use only software

# Key points

- Software development as a part of software engineering
- Software development similar names software construction; programming; coding + design + testing
- Software crisis can be solved through technical way or management way

# References

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- Parsons, D. 2015. Rapid and Agile Development. IGI Global
- Jensen, W.R. 2014. Improving Software Development Productivity: Effective Leadership and Quantitative Methods in Software Management. Prentice Hall